

# 2020 ANNUAL REVIEW.



Compact version - to view the full review please go to [goodneighbours.org](https://goodneighbours.org)

## THE STRATEGIC LIASON GROUP 2020

**Nick Ralph**

Chair, Dioceses of Winchester  
and Portsmouth

**Karen Jordan**

GNN Team Leader

**The Revd Dr Peter Harwood**

Diocese of Guildford

**Cllr Anna Mc NairScott**

Hampshire County Council

**Cllr Roger Huxstep**

Hampshire County Council

**Peter Stokes**

HCC Adults' Health & Care

**Robert Stead**

HCC Adults' Health & Care



Nick at play

# INTRODUCTION.

The Revd Canon Nick Ralph, Chair – GNN, Strategic Liaison Group

I cannot imagine that there is anyone who did not find 2020 a challenging year with the impact of Covid-19, variable national approaches to the virus, and the introduction of tier systems that none of us would have predicted the year before. Good Neighbour groups across Hampshire were no less affected than others, and in some cases more affected. Impressively, the vast majority of groups (75%+) have carried on offering services to those in the most need whether by virtue of their age, isolation and/or health. They continue to drive people to health appointments, including vaccinations, (with appropriate precautions as advised by local public health teams), and deliver food, shopping and prescriptions.

The amount of work done in Hampshire has been colossal and hugely impressive. It compares extremely well nationally (NHS Responders locally has not come close). This is entirely down to the extraordinary commitment and dedication of the

volunteers. They are the Good Neighbours who continue to ensure that everyone gets the help they need and we are all grateful to them for all their work in these difficult times. That work continues now as more people receive vaccinations and we begin to look forward to times when people can begin to see families and friends and socialise once again. We look forward to when those Good Neighbour groups that run social and hospitality events can begin again, or people be befriended in their homes rather than over the phone. We hope eventually to be able to celebrate all the work that has gone on and share stories. For now, we must be patient but spring is coming in more ways than one!

Nick Ralph  
Chair

# 2020 A YEAR OF ADJUSTMENT.

From GNN Leader, Karen Jordan

I think we can all agree that It has been a traumatic year. For many of us it has been a year of significant adjustment accompanied by a quiet and creeping sadness. For some it has been one of loss. For everyone it has been a year when we have had to re-evaluate how we move through our lives when the everyday elements have been so challenged. My work with the Good Neighbours Network has provided a day to day reminder of human kindness - the compassion, the creativity, the adaptation that each Good Neighbour group has displayed has never been more inspiring or critical.

As with each year there are so many things I want to highlight – firstly, how with each lockdown, tier restriction and difficulty, Good Neighbours continued to help their neighbours and that we can all applaud the amazing fact that Good Neighbours volunteers delivered over 44,000 acts of kindness during the first 2020 lockdown in the spring. How the power of the Network came into its own during the pandemic,

as we were able to share and clarify the government advice, respond to safe guarding concerns, do DBS checks at breakneck speed and keep you all informed and most importantly share across all the groups your positivity.

Many of our over 70's Good Neighbours felt marginalised, when it became apparent they had to shield and could no longer offer the help into their community that was now needed more than ever and yet so many them found different ways to help, adopting telephone befriending, co-ordinating the drivers who could still get out and about safely, baking, sewing, texting and Zooming, together all of these things meant so much. Finally 2020 has seen changes in the GNN team as like many other organisations we too had to restructure – Lisa and Liza left us in December and while we shall miss them and their cheerful and consistent commitment to the work we all do, I want to thank them and wish them well.

The team will be a little smaller however with the new ways of working and the development of the digital platforms there will be no change in our focus and dedication to supporting the GNN. Let us hope 2021 is a year of continued community care and compassion and of improving health both, mental and physical for everyone.

Thank you for being a Good Neighbour

Karen Jordan  
Network Leader



Karen with her family

2021, started with Lockdown No 3

We invited GOOD NEIGHBOURS to share WHAT THREE WORDS they are most looking forward to in 2021



Dancing with friend

Christine,  
Calls and Visits



Seeing my grandchildren

David



Hugging my mum

Nicky,  
GNN



Tolerance belief compassion

Lin,  
Hayling Voluntary Services



Hugging Norwegian brothers

Gerd,  
Bramshott and Liphook VC Group



Health is wealth

David,  
Neighbourcare New Milton



Being with family

Ian,  
Hordle Good Neighbours



Just going out

Nick,  
GNN



Hugging my grandchildren

Jayne,  
Burley Good Neighbours



Celebrating our volunteers

Sue,  
Emsworth Good Neighbours



Warm sunny days

Susan,  
Hook Care Group



Hugging my granddaughters

Pauline,  
Christ Church, Portsdown GN



Fringe needs trimming

Alison,  
GN

Roomful  
of  
laughter

Karen,  
GNN



Cuddling  
my  
grandchildren

Meg,  
Romsey GN



Meeting  
my  
friends

Marion,  
GN



Holding  
great  
grandson

Annette

Get  
back  
dancing

Debi,  
Langstone Good  
Neighbours



Meeting  
with  
friends

Margaret,  
Liss & District VC  
Group



Going  
on  
holiday

Lucy,  
Fareham GN



Cuddling  
my  
grandchildren

Meg,  
LUPIN



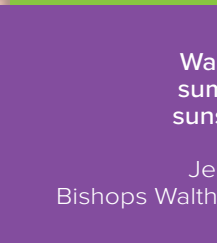
Travelling  
with  
friends

Barbara,  
Langstone GN



Walking  
in  
Cumbria

John,  
Bishops Waltham  
Care Group



Warmth  
summer  
sunshine

Jenny,  
Bishops Waltham Care Group

Seeing  
my  
kids

Guy,  
LUPIN



A  
new  
beginning

Gambol,  
GNN



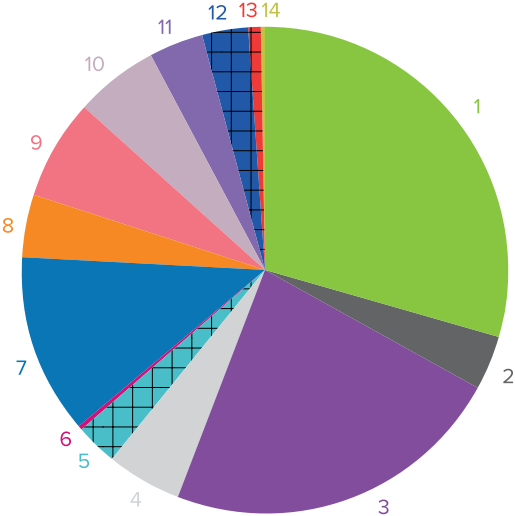
Chatting  
over  
tea

Jean,  
Bishops Waltham Care Group





# NETWORK TASKS STATS.



Health	54817
Social	6524
Befriending	42113
Shopping	8960
Prescription Runs*	5117
Practical	395
Lunch Clubs	22288
Coffee Mornings	7481
Mini Bus	12376
Social Club	10125

Social Activities	6660
Take Aways*	5716
Daily Calls*	1749
Other	138

**TOTAL 184459**

\*COVID-19 related